

SD: 1.13.2 Privacy Collection Statement



Section 1: Service Delivery

Policy Number: 1.13.2

Date of Issue: August 2021

Reviewed:

Arafmi Limited (ABN 43 336 198 526) and its related bodies corporate (Arafmi, we, us or our) may collect, use and disclose personal information about you.

Generally, we collect personal information directly from you, however on occasion we may need to collect additional personal information about you third parties where collecting directly from you is unreasonable or impractical. We will usually notify you about instances of collection from third parties in advance, or where that is not possible, as soon as reasonably practicable after the information has been collected.

Generally speaking, we collect and use your personal information for the purposes of providing information, resources, goods and services to you or someone else you know, facilitating our internal business operations, and providing you with information about other goods and services that may be of interest to you.

If you request to deal with us anonymously or pseudonymously, we will take reasonable steps to comply with your request if it is possible and lawful. However, if you choose not to provide us with your personal information, or it's incomplete or inaccurate, we may not be able to provide you with the information, resources, goods and services you are seeking.

We may disclose your personal information to our workers, consultants, related entities, government departments and agencies, and third parties who assist us in operating our business, third parties to whom you have agreed we may disclose your information, or as otherwise required or authorised by law. Our third party service providers are too numerous to list, and they change from time to time, but may include payment processors, insurers, IT and technology service providers, event organisers, and professional advisers. Some, such as technology service providers, may be located overseas in countries such as the United States of America, such as Google Analytics and Microsoft. You consent to this overseas disclosure and agree that by providing consent, APP 8.1 under the Privacy Act no longer applies, and we are not required to take reasonable steps to ensure that the overseas recipient does not breach the APPs in relation to that information.

You may choose to disclose your information to other individuals when participating in support groups, workshops, and events. While we request that all individuals respect the privacy of others and not disclose information received during those activities, individuals who are not our workers are not bound to comply with our privacy policy.

We may use and disclose personal stories you have provided to us as 'case studies', where those case studies have been appropriately de-identified, unless you have provided your express written consent that we may use and/or disclose your personal story as a case study without de-identification.

More detailed information about the types of personal information we collect from you, the way we use, disclose and secure your personal information, how you can access and correct that information, and how you can make a complaint about a breach of privacy can be found in our Privacy Policy, available at www.arafmi.com.au or by contacting us at:



Arafmi Service Delivery
Privacy Collection Statement

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