

Arafmi
Support
Coordination
Services



Helping you coordinate and choose the supports that you need to achieve your individual goals and to participate fully in life and in the community.

Support Coordination

We know that the reality of managing multiple service providers and coordinating these supports effectively to fit with your lifestyle can be quite challenging, that's where we can help.

Support Coordination is designed to reduce the complexities that come with negotiating formal (service providers etc.), informal (your family and friends) and government supports (NDIA).

Support Coordination aims to provide assistance to increase your ability to coordinate and choose the supports that you need to achieve your individual goals and to participate fully in life and in the community.

Having a choice of service providers is important in making sure that you get the support you need – as well as how and when you need it.

What can my Support Coordinator help me with?

Your Support Coordinator can assist you with achieving your personal goals by:

- Assisting you to identify which services will meet your individual needs and goals as detailed in your NDIS plan
- Overseeing and coordinating service providers
- Assisting you with the skills to liaise with government, NDIA, and other agencies to get your needs met
- Liaising with government, NDIA, and other agencies on your behalf
- Facilitating information sharing between service providers
- Assisting you to negotiate the scheduling of your supports, including all service agreements
- Obtaining quotes for services
- Connecting you to your local community
- Working with you to develop skills, capacity, and resilience to overcome challenges
- Respond to challenges in a timely manner.

Specialist Support Coordination

Specialist Support Coordination is support that is delivered utilising an expert or specialist approach, necessitated by specific high complex needs or high -level risks in a participant's situation.

It is delivered by an appropriately qualified and experienced practitioner to meet the individual needs of the participant's circumstances such as a Psychologist, Occupational Therapist, Social Worker, or Mental Health Nurse.



Contact our Support Coordination Team:

To learn more about our Support Coordination and the suitability for you or the person you care appointment to discuss the NDIS for you and your family, and contact our friendly team today.

Call: 1300 554 660 Visit: arafmi.com.au

Email:

supportcoordination@arafmi.com.au

Write to us: PO Box 248 New Farm, QLD 4005

Who is Arafmi?

Arafmi is a not-for-profit community organisation that has provided quality services to the Queensland mental health community for over 40 years.

We provide support, education and practical assistance to people experiencing mental ill-health, their families and carers.

The Arafmi Carer Supports are primarily funded by Queensland Health and free to mental health carers in Queensland.









Get in touch



1300 554 660





