Arafmi Ltd Annual Report

2021/2022



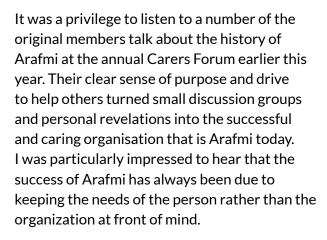


FOREWORD PAGE 2

Prof John Allan

Executive Associate, Mental Health Alcohol & Other Drugs Branch

Congratulations to Arafmi on your milestone of 45 years of exemplary service and support to carers and families in our community. This is vital to those loved ones who are living with mental illness in aiding their recovery.



Qld Health recognises the value in Arafmi's role within the mental health sector in Queensland for support and advocacy. Last year we asked Arafmi to undertake consultations with carers to inform the new five-year services plan. The comprehensive feedback we received has been incorporated into Better Care Together, a plan for Queensland's state-funded mental health alcohol and other drug services (BCT) which was released in October 2022 during Mental Health Week. This follows on from the announcement in June of \$1.64 billion in additional funding over five years for mental health, alcohol and other drugs services.



The importance of lived experience of carers and families is reflected in BCT's overarching approach of:

- co-design
- · working together
- effective governance
- dedicated funding and evidence-based planning

Many carers and family members were involved with the Mental Health Select Committee Inquiry earlier this year. The Queensland Government has accepted all the recommendations including an important commitment to investigate and implement strategies to better involve families, carers and support persons in the mental health care and treatment of individuals (Recommendation 3).

Queensland Health looks forward to continuing our partnership with Arafmi to achieve these aims in the spirit of reform that BCT and the Inquiry have brought. We acknowledge that Arafmi uses their connections with carers statewide to provide services to mental health carers without which our service systems would be greatly diminished.

I thank you for your efforts this year and wish you success in the future.

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Arafmi Ltd acknowledges Aboriginal and/or Torres Strait Islander peoples and communities as the traditional custodians of the land we work on and pay our respects to elders past, present and emerging.

BOARD CHAIRPERSON REPORT

Denise Buckby

Arafmi Board Chairperson

I am pleased to present the Annual Report of Arafmi Ltd as Chair of the Board.



Whilst this past year has had its own challenges, the Board has worked tirelessly supporting the Arafmi management to help rise and meet these challenges. We have preserved and never lost sight of our core mission of providing support and education to our mental health carers. On behalf of the Board, I would like to express our gratitude to the dedicated staff who work with our clients and carers in a timely, professional and compassionate manner. This gratitude also extends to the valued Arafmi volunteers for their assistance in helping us reach more carers.

We acknowledge with respect our valued Life Members who laid the foundations for carer support forty-five years ago - we salute Robert Bland, Ailsa Whitehead, Barbara Greig, Barbara Harvey, Jean Humphrey and Cliff Leong.

Special thanks is extended to our CEO, Irene Clelland whose resilience, endurance and commitment to duty provided outstanding leadership in guiding and steering staff during a difficult year of challenges. Irene was ably supported by her COO Puji Astuti in maintaining ever increasing quality control standards and scaled up systems and processes in the complicated world of NDIS.

I extend my appreciation to my Board members who graciously volunteer their time and offer their knowledge to help guide Arafmi's strategic direction now and in the future. It is important to recognize that many of our Board Members have lived experience or close association with mental health. This has a huge impact on the Board's values and decision making.

We are also very pleased to see the continued progress on the Mental Health Carer Hub in Harcourt Street, New Farm. Whilst we were successful in being awarded the Community Infrastructure Investment Partnership Grant, Arafmi has launched its own fundraising and marketing campaign to help resource and furnish this first-of-its-kind, individual respite accommodation in the carer hub. Completion of the project is due end February 2023.

The Board looks forward to the 2022-2023 year when we continue to strive, grow and respond to the changing future needs of our clients and carers in the mental health sector.

CEO'S REPORT PAGE 5



Irene Clelland

Arafmi CEO

It is with pleasure and gratitude that I welcome you to Arafmi Ltd's 2021/22 Annual Report.

Unsurprisingly, as with many other organisations in the sector, Arafmi's year was full of challenge and opportunity. Whilst not wishing to dwell on the challenges, it is important to note that they did occur and not only did we met them head on but we overcame them.

Challenges:

Due to the ongoing impact of the much talked about pandemic, Arafmi saw a decrease in NDIS service delivery for the first time since establishing NDIS services. This was for several reasons:

Firstly, at various points during this year Arafmi had significant issues in providing services due to workforce shortages. During the Christmas period, Arafmi had over 40% of our staff team unavailable to work at any given time due to COVID-19 and isolation requirements. Our leadership and rostering team dug deep to ensure we were able to provide all 'essential' services, including, at times, providing shift cover.

Secondly, Arafmi's NDIS model of support centres around short-term accommodation and support for people to engage in their community. Due to the uncertainty of COVID-19 outbreaks our short-term accommodation services were not in as much demand as previous years, with participants understandably being reluctant to commit to services where they were sharing space with others. We are pleased to see that our demand for services is picking up again, but this challenge provided us an opportunity to have a deep dive into NDIS services, review our processes and reset our vision, which will be the focus of next year's annual report.

Opportunities:

The ever-changing landscape of the sector led to some exciting opportunities, in particular our mental health family and carer space. We hosted our first face-to-face annual forum in two years, extended our peer groups, reviewed and renewed our education sessions and increased our offering of carer focussed, responsive counselling.

In addition to the increase and improvement of what we offer in the family and carers space, we are incredibly excited that, following several years of discussion, Arafmi will be offering family and carer respite at our new carer hub in 2023.

I would like to acknowledge and thank our wonderful employees, who remained dedicated to supporting the people through a challenging period. I was also like to acknowledge the people we provide support to; people living with mental illness, their families, carers, and kin.

Finally, I would like to extend gratitude and recognition to Arafmi's Board of Directors, led by Denise Buckby as Chair who remained supportive, considered, and focussed on guiding myself and the organisation through a difficult year. They remained focussed on employee and participant wellbeing and provided a space for the leadership team to 'ride the storm' of uncertainty.

OUR PEOPLE PAGE 6

Our Board



Denise Buckby Chairperson



Oddur Augustsson
Director



Prof Robert Bland AMDirector



Ethan EdwardsDirector



Rebecca Medway
Director



Dr Niki EdwardsDirector



Melanie Mayne-WilsonDirector



Simon Moore Company Secretary

Senior Management Team



Irene ClellandChief Executive Officer



Puji Astuti Chief Operating Officer



Ross Mountford
People & Culture Business
Partner



Leanne HardcastleMarketing & Communications
Manager



Friederike RobinsonCarer Support Manager



Simon Moore Operations Manager

HIGHLIGHT STORY: ROZ OXENHAM

This year we highlight Roz Oxenham who has been with Arafmi for an impressive 20 years. Back in 2002 Roz heard about us through a friend who was volunteering at Jerendine. It wasn't long before she had a role at Arafmi as an Administrative Assistant working three days per week (15 hours).

Over the years Roz has had five different roles: Administrative Assistant, Executive Assistant, HR/ Payroll Officer, HR Officer and People & Culture Officer.

When asked what she thinks has been the biggest change at Arafmi, responded:

"In the time I have been with Arafmi, I have seen tremendous growth in staff and services. When I started, we only had three Programs – Head Office, Jerendine and Coolibah – with a total of approximately 30 staff, most of whom were casuals. We then opened Karinya, Adina and Toowoomba and all operated under block funding which meant that to some extent, they were autonomous units with the Managers being responsible for the financial aspect, hiring staff and running various programs for carers and guests. The various houses had a Manager, Administrative Assistant and a Senior Support Worker, as well as other staff.

The introduction of the NDIS and the cessation of block funding meant a major restructure in our organisational chain and the services we offer, which now includes STA, SIL and CAS and the reopening of Kui as a respite hub for carers.

When I worked at Jerendine, I often took phone calls from carers enquiring as to whether they could access Jerendine for respite for themselves as they were worn out and needed a break so I am sure Kui will be well used and appreciated. Having briefly been in the caring role for a family member, it really came home to me how important Arafmi, and the services we offer, are to anyone navigating the mental health sphere and I sincerely hope Arafmi continues to grow and expand into a leader in mental health services for participants and carers alike."

When talking about what hasn't changed over the past 20 years, Roz responded –

"The incredible commitment by some of our staff to improving the lives of our clients and carers".



Carer Supports

During the period 2020/2021 the Carer Support Team went through many changes. One of them being the departure of the Team Manager, Alex Tyson. We would like to acknowledge and thank Alex for her contribution to the team during her tenure. The processes and structures she introduced have added a great deal to the quality and reporting of the team.

Arafmi provide the following provisions:

- 24/7 Telephone support line
- Individual counselling/carer coaching
- Sector development via education sessions, forums, conferences, and training
- Carer Education sessions and workshops
- Systems advocacy and policy representation
- Carer support groups



24/7 Support line

Carers from anywhere in Queensland contact the telephone support line 24/7 for emotional support, information, and referral to other services or supports

47 volunteers are engaged in this program and rostered to provide supports to carers. An advantage of the phoneline is that carers know it is available specifically for them and can be used as a one-off or on a regular basis. For many this may be an easier first step for carers who have not accessed services and supports before and can lead to further engagement in essential supports.

Individualised support is provided to navigate systems, share information, link with community, reduce strain, build resilience, and develop networks for carers. In 2021/22 there were over 1,355 support calls provided to carers, with the the majority of callers receiving immediate counselling/ support for a situation that is troubling them.



47 volunteers



1,355 support calls

Individual Counselling/Carer Coaching

The demand for Arafmi's Counselling Service continued to increase over the last 12 months and sessions have more than doubled from previous years. Carers who are already connected to the organisation appreciate the opportunity to access counselling to work through individual challenges and situations.

Information has been provided directly with carers through face to face and online sessions including:

- Independent Patient Rights Advisors
- Carer Gateway
- Headspace/Stride education
- Carer Coach: 5 modules to support carers to navigate the NDIS (face to face, online, booklets and self paced online modules)
- Your Caring Way (Carer employment)
- Office of Public Guardian
- Brisbane Domestic Violence Services
- Children of Parents with Mental Illness (COPMI) "supporting COPMI families"
- Child and Youth Mental Health Services (CYMHS)
- Consumer, Carer and Family Participation team

Carer Education Sessions

This year Arafmi hosted 99 workshops and information sessions for carers. All workshops were redeveloped with carer input in 2021, with new content added. Sessions have a strong focus on providing relevant information, capacity and skill development and building network and support bases. Sessions are held twice a month both online and face-to-face. They have also been available on demand for carers in urgent need.

Sessions Included

- Understanding the NDIS
- Creating and maintaining health personal boundaries
- Understanding and supporting recovery
- Developing a stay well plan
- Financial info for carers
- Connecting with community supports for you and your family
- Developing a portable summary

One of Arafmi's more recent offerings is the Family Connections 12-week program, which has been delivered twice during the 2021/2022. Family Connections is an evidencebased program to support people who care for and/or about someone with a diagnosis of borderline personality disorder (BPD). Arafmi has partnered with QLD Health and the program is co-facilitated with an experienced Queensland Health clinician. There has been an increase in the number of carers who care for someone with a borderline personality disorder diagnosis connecting with Arafmi either through the phoneline, counselling or groups. Arafmi commenced an online support group to offer continuity of support for carers of people with BPD and carers who have attended the Family Connections Program joined to continue receiving support.

Carers value the opportunity to meet other carers at education events. Feedback for sessions included:

"The relevance of the workshop to me as a Carer and to the other relationships in my life. It is a great foundation skill building session.

We were able to share our own experiences and how we could use the info given to us to help us come up with new strategies when communicating with our son.

The fact that there was plenty of time and opportunity to share experiences and to follow thoughts and ideas - I have attended other sessions of this kind where spontaneous discussion was kept to a minimum in order to follow a strict agenda. This session did not attempt to cover too much and allowed for full reaction to the concepts that were being explained. It was really really helpful. It felt like an open conversation and not restricted by time and agenda."

Carer Involvement in service and sector development

The Arafmi Carer Advisory Committee commenced meetings 22 July 2021. The committee meets quarterly, with a representative from Arafmi's Board of Directors to inform Arafmi of emerging trends which can inform decision making and policy advice in the future. Professor Robert Bland AM is the representative from Arafmi's Board of Directors. Professor Bland has a long academic and personal history in the mental health carer space, is a well-respected social work academic who is a member of several influential committees or bodies, including the QLD Mental Health Commission Advisory Council. This strong carer voice is valuable for future program planning. Topics discussed this year included:

- Redevelopment of Arafmi's carer hub and the types of services that it could provide. The
 Committee presented strong feedback that carer respite was important to support the viability
 of the caring role.
- Request to consider alternative types of group supports. Many carers have move away from needing formal, therapeutic group supports but are requesting less formal connections.
- Contribution to Arafmi's submission to the QLD Parliament Mental Health Select Committee
- Consideration of the appropriateness of the term 'carer' and if the term hinders families, parents and unpaid 'carers' accessing support due the connotations of the term.
- Arafmi's marketing strategy and statewide reach
- Arafmi's young carer research and how to implement supports on the basis of the research findings

Policy Representation

Arafmi regularly engage with key mental health sector partners on a state and national level to ensure policy representation of mental health carers.



A significant event in February was working with Carers Qld to provide a joint submission for the Mental Health Select Committee for the "Inquiry into the opportunities to improve mental health outcomes for Queenslanders". Arafmi presented at the inquiry with Carers Qld and Roses in the Ocean. Arafmi CEO, Carer Manager and Carer Advisory Committee representative presented at the select committee hearings, explaining the complexities of a mental health carers needs.



Consultations

In July Arafmi commenced the Carer Consultation for Queensland Health, to inform the Mental Health, Alcohol and Other Drug (MHAOD) branch of carers views when considering the new plan to follow 'Connecting Care to Recovery'. Carers across Queensland were invited to give feedback about state funded mental health, alcohol and drug services and provide suggestions for future services and supports. Carers had the choice of providing their feedback via a survey online, through 1:1 consultation and at online or face to face workshops. This consultation opportunity also provided Arafmi with a more detailed overview of carers needs in Queensland and assist us with planning future activities.

Carers identified:

- Carer peer roles within the hospital system are very helpful but they are not always in place and available.
- There is a general need for consistency across all of QLD Health services in terms of roles, treating teams, case managers, staff culture and especially discharge planning.
- Carers felt not consistently included and listened too, especially where discharge planning is concerned. Carers reported that often plans are made by the treating team without input from the carer which often led to negative outcomes for the patient.
- Carers were asking for more inclusion in the treatment and planning process, not just a focus on acute care but a greater focus on transition from hospital to community and more community- based programs and interventions to avoid acute emergencies.

Top 3 Priorities

The top 3 priorities for carers were around workplace and culture and the need for more trained staff, social housing support and transition services for successful recovery and improved patient safety which includes the need for more beds and appropriate environments.

In addition to the above consultation, Arafmi participated in the following, representing or sharing information about mental health carers:

- West Moreton mental health and wellbeing expo (October)
- Brisbane Mental Health Expo (October)
- QLD Mental Health Week working group (ongoing)
- Safe Spaces steering committee (ongoing)
- Logan, Gold Coast, Sunshine Coast, Cairns mental health networks (ongoing)



Carer Support Groups

Group supports continued to evolve with the pandemic changing peoples' habits and levels of comfort with face-to-face groups at times of high case numbers. Arafmi provided 21 separate groups across QLD; 14 face-to-face and seven online. In addition to the groups in the wider Brisbane area, Arafmi provides regional groups including:

- Ipswich
- Caloundra
- Caboolture
- Cairns
- Toowoomba

Online groups include evening groups to cater for working carers and have some specific targeted groups including:

- Caring for a partner/spouse
- Caring for Youth
- Caring for a loved one with a dual diagnosis
- Caring for a loved one with borderline personality disorder

Carers identify strengths of the groups to include being a safe place to come together, share experiences, socialise, offer support, share helpful coping skills, and find out about relevant services, information and resources.

Mental Health Carer Hub

Fundraising

With the help of the Community
Infrastructure and Investment Partnership
(CIIP,) Arafmi is self-funding the
redevelopment of our property in Harcourt
Street, New Farm. The property will become a
dedicated mental health carer hub providing
services for carers across Queensland.

Whilst the CIIP enables the redevelopment of the property, Arafmi launched a fundraising campaign to raise funds for future and resources. Donations will be used to resource and furnish the Arafmi Mental Health Carer Hub.

When complete, the mental health carer hub will be providing support groups, information sessions and workshops. We will also be self-funding carer respite accommodation. The hub will be a sanctuary for mental health carers and will also be home to our Carer Support Team.





Department of Seniors, Disability Services and Aboriginal and Torres Strait Islander Partnerships

The Queensland Carers Advisory Council met on 20 April 2022. This was the first meeting of the newly appointed Council for a two-year term. Dr Chris Sarra, Director-General, Department of Seniors, Disability Services and Aboriginal and Torres Strait Islander Partnerships, is the Chairperson. The Honourable Craig Crawford, Minister Seniors and Disability Services and Minister for Aboriginal and Torres Strait Islander Partnerships attended the Council meeting.

The Minister noted extraordinary contribution that carers make to the lives of the people they care for and to their communities. He recognised the value of having the Council's expert advice on how policy, programs, services and strategies can best meet the needs of carers. The Minister and the Council members discussed:

- areas of the Queensland Carer's (Recognition) Act 2008 that may need to be reviewed
- the difficulties faced by young carers, particularly relating to education or training
- research gaps for all carer cohorts, including young carers and grandparent carers
- the need to raise the awareness of the economic and social value of carers
- the opportunity cost that carers face over their lifetime, through reduced earnings and lower retirement incomes
- the social isolation that carers face, often leading to other mental and physical health problems
- the social and economic returns to government of investing in carers, through increased support and services, that will result in future savings to the economy
- the need for all workplaces to support for carers through flexible work arrangements, and recognising the principles of the Queensland Carers Charter

These issues will continue to be a focus for the Council over the next two years.

NDIS SERVICES PAGE 15

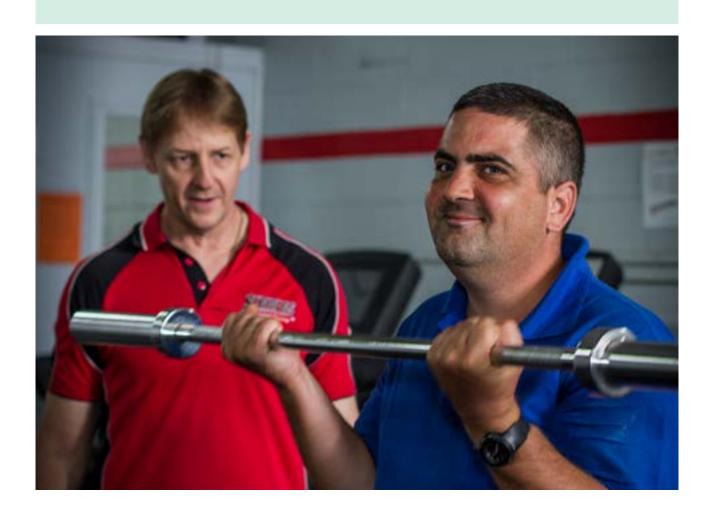
Support Coordination

Throughout the COVID pandemic, the support coordination team focused on crisis management and ensuring that services continued with little interruption. The team are now focusing more on building participants' capacity to understand and implement their NDIS plan. This has been aided with the return of more face-to-face meetings.

Achievements in this financial year include:

- building stronger connections with mainstream and community supports such as Queensland Health;
- supporting participants through the Administrative Appeals Tribunal;
- educating and building participants' families to understand the ongoing changes of the NDIA process.
- Continuing to build connections between the participants' families and the Arafmi Carer Team.

We are also very close to rolling out the Psychosocial Recovery Coach roles.



Good News Stories

We have had many good news stories in the 2021-2022 financial year. We have shared two of them below.

Brooklyn

Brooklyn is a young person in aged care and has had a goal of moving out into her own home since 2020. However, there have been many roadblocks along the way, the global pandemic being one of them. With the assistance of her Arafmi Support Coordinator Amanda, we were able to help Brooklyn achieve this goal.

Amanda supported Brooklyn to liaise with multiple stakeholders to ensure she has sufficient NDIS funding, the right support workers and most importantly, the right property. In October 2021 Brooklyn successfully transitioned out of aged care and into her specialist disability accommodation with 24/7 support.



Roy

We met Roy after his lovely, brave Mother Shirley passed away in September 2021. Shirley was Roy's main carer and support person for his whole life. With the support from Arafmi and a whole team of people, Roy was approved for SIL at Barrett Street.

Roy is loving his new home at Barrett Street and has advised that he never wants to leave. Roy feels safe, well cared for, and is enjoying maintaining his life as a First Nation Artist. Roy and his housemate get along well and have often been supported on outings together. Roy is positively engaging in the community and is encouraged to participate in activities that he enjoys and finds meaningful.



Service Delivery

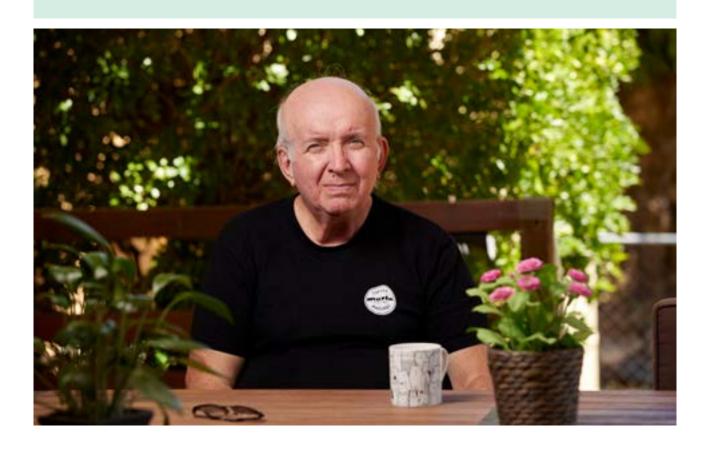
As we move away from the restrictions brought about during the COVID Pandemic with lock-downs, quarantines, and social isolation, the Service Delivery team have been focused on a return to Business as Usual.

Our Mental Health Support Workers have embraced the opportunity to assist clients to re-engage with their families and friends and facilitate strong connections within their respective communities.

Some key highlights of the year include:

- Assisting a young person in care to transition into his first SIL
- Supporting a client who was reluctant to leave his home to become involved in volunteering 2 days a week
- Encouraging a client who uses short term accommodation to prepare and deliver a public speech
- Supporting a client to attend a Soccer Carnival
- Supporting a client to attend and participate in a cat show on the Sunshine Coast

Of particular note – during the floods in early March 2022 our Support Workers went above and beyond ensuring all our clients were safe, had their medications and enough food. The demonstrated care and regard for the wellbeing of all our clients was absolutely remarkable.



Supported
Independent Living

Arafmi supports seven clients across five SIL facilities spanning from South Brisbane to Moreton Bay. Each SIL has a team of staff that work with clients to build capacity with daily life skills, communication, making choices and working towards goals.

We have supported our clients to participate and attend a variety of events including going to the EKKA, going on holiday, attending a funeral and day to day activities such as attending appointments, visiting friends and other social activities.





7 people





161 Clients

Short Term Accommodation (STA)

Like most other NDIS Providers, Arafmi's Short Term Accommodation was greatly impacted by COVID-19. Over the past year, the Service Delivery Team has intentionally focused on building relationships with key NDIS and QLD Health Stakeholders to promote ARAFMI STA services. This has resulted in a number of MTA (Medium Term Accommodation) referrals for people transitioning from hospital. In addition to short term stays, Arafmi has been able to provide accommodation and support longer term to assist people transition to permanent homes.

Community Access

Community Access is such an important aspect of Service Delivery. In many instances Arafmi may be the only service provider and safeguard for a client to maintain connections with community, healthcare, accessing food and social activities.

Service Delivery has therefore been focused on increasing capacity to meet the demand for CAS and the increased supports that have been requested by clients post COVID.



385 Clients



110 Support Workers

Good News Story – Southwest Region

Denise lives in an Arafmi SIL at Brassall and has a keen interest in flowers and gardening. When the Carnival of Flowers was on in Toowoomba, Denise was supported to attend.

A lovely day out was organised with her Support Worker Colleen, and they set out early in the morning to make the most of the wonderful event.

Denise visited Queens Park Botanical Gardens, the Farmers Market, Japanese Garden and Picnic Point.







CHIEF OPERATING OFFICER & FINANCE REPORT

Our Financial Performance

This year has been a challenging year for Arafmi and all business in Queensland.

The impacts of COVID-19 which has been further compounded by the recent flood had impacted Arafmi NDIS Services in Financial Year 2021-22.

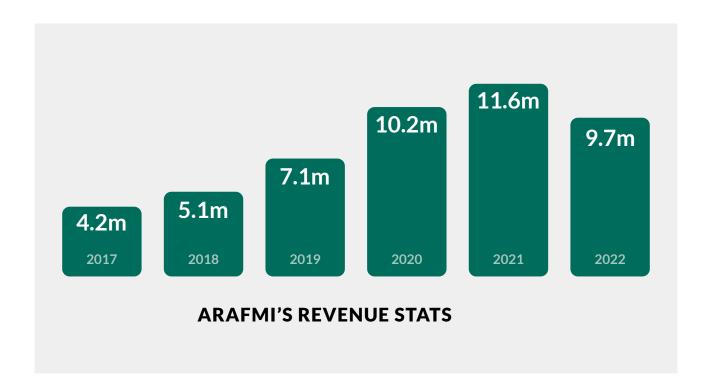
While Arafmi was able to finish the 2020-21 financial year with a stellar performance, this financial year Arafmi financial result had taken a slight turn.

For the 2021-22 financial year, Arafmi Ltd posted a net deficit of \$198K.

Despite posting a deficit for the first time since the COVID-19 pandemic, Arafmi financial remains stable and our cash reserve remains healthy.

Arafmi's strategy is to continue to adapt to an evolving environment and to remain sustainable during uncertainties and challenging environment.







OPERATING (LOSS)/PROFIT

(\$198K)









(12%)

ARAFMI LTD PAGE 22

Statement of Profit or (Loss) and other comprehensive income

For the year ended 30 June 2022

	2022	2021
Revenue and other income	9,700,683	11,582,559
Employee benefit expenses	(8,679,378)	(9,536,000)
Depreciation and amortisation expense	(330,567)	(257,166)
Finance costs	(48,529)	(21,857)
Rental expenses	(35,482)	(129,105)
Audit, legal and consultancy expenses	(67,381)	(149,080)
Client expenses	(128,594)	(128,183)
General office expenses	(81,551)	(123,964)
Communication expenses	(173,329)	(188,788)
Other expenses	(281,634)	(319,909)
Doubtful debts expense	(72,469)	
Results from operating activities	(198,231)	718,507
Tax expense		
(Deficit)/Surplus from continuing operations	(198,231)	718,507
(Deficit)/Surplus for the year	(198,231)	718,507
Total comprehensive (Deficit)/Surplus for the year	(198,231)	718,507

ARAFMI LTD PAGE 23

Statement of Financial Position

As at 30 June 2022

As at 50 Julie 2022		
	2022	2021
Assets		
Cash and cash equivalents	1,580,942	2,139,744
Trade and other receivables	570,861	398,067
Short term deposits	2,629,251	2,624,984
Other current assets	99,760	84,263
Total current assets	4,880,814	5,247,058
Other financial assets	91,028	-
Property, plant and equipment	3,378,946	2,863,357
Intangible assets	2,951	6,951
Total non-current assets	3,472,925	2,870,308
Total assets	8,353,739	8,117,366
Liabilities		
Trade and other payables	368,297	487,849
Deferred revenue	3,061	11,229
Employee benefits	388,600	288,733
Lease Liabilities	196,927	87,542
Total current liabilities	956,885	875,353
Employee benefits	117,769	78,284
Loans and borrowings	381,712	395,027
Lease Liabilities	326,902	_
Total non-current liabilities	826,383	473,311
Total liabilities	1,783,268	1,348,664
Net assets	6,570,471	6,768,702
Equity		
Reserves	230,000	230,000
Retained earnings	6,340,471	6,538,702
Total equity	6,570,471	6,768,702

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Statement of Cash Flows

For the year ended 30 June 2022

Tor the year chided 30 June 2022	2022	2021
Cash flows from operating activities		
Receipts from funding bodies	9,511,221	11,869,694
Cash paid to suppliers and employees	(9,512,909)	(10,945,325)
Cash generated from operating activities	(1,688)	924,369
Interest received	5,893	16,402
Interest paid	(13,478)	(21,857)
Net cash from operating activities	(9,273)	918,914
Cash flows from investing activities		
Proceeds from sale of property, plant and equipment	(163,856)	-
Acquisition of property, plant and equipment	(100,000)	(886,872)
Investment in terms deposits	(4,267)	(1,356,901)
Net cash used in investing activities	(268,123)	(2,243,773)
Cash flows from financing activities		
Repayment of borrowings	(13,315)	(10,067)
Payment of finance lease liabilities	(268,091)	(182,113)
Net cash used in financing activities	(281,406)	(192,180)
Net (decrease) / increase in cash and cash equivalents	(558,802)	(1,517,039)
Cash and cash equivalents at beginning of year	2,139,744	3,656,783
Cash and cash equivalents at end of year	1,580,942	2,139,744



PARTNERSHIPS & ACKNOWLEDGEMENTS

Partnerships & Acknowledgements

We would like to thank all our partners, in particular:











































Independent Patients Rights Advisory (IPRA)

























New Base



















