

# Carer Finance Fact Sheet



Whether a person you are supporting needs assistance managing and saving their money or you need an immediate injection of food, have a look through the following links to see if there's a service that might be helpful.

## Ongoing emergency assistance and crisis payments

- **Emergency Relief** - Queensland Government has a website listing contact details for services providing emergency relief like food vouchers, food parcels and third-party payments throughout Queensland: [Emergency Relief Program | Community support | Queensland Government \(www.qld.gov.au\)](http://www.qld.gov.au)
- **Centrelink** offers crisis payments for eligible applicants experiencing severe financial hardship.  
Website: <https://www.humanservices.gov.au/individuals/services/centrelink/crisis-payment>
- **Belong** offers emergency relief and food to people in need within Brisbane South and Ipswich regions. See their website for more information about their services: [Emergency Relief – Belong](#)
- **The Salvation Army** may offer emergency financial assistance if they provide services in your area. Phone: **1300 371 288** (business hours). Website: [Financial Assistance | The Salvation Army Australia](#)
- **St Vincent de Paul** offer no interest loans to eligible applicants. Phone: 1800 484 664. Website: [No Interest Loan Scheme \(NILS\) – St Vincent de Paul Society – Good Works \(vinnies.org.au\)](#)
- **Wesley Mission.** They operate a drop-in service for food hampers during business hours (closed from 12-1pm). Applicants must provide proof of low income and supply a photo ID. Phone: 1300 403 198. Email: [contactus@wmq.org.au](mailto:contactus@wmq.org.au)
- **Chermside Kedron Community Church:** The Uniting Church in Chermside/Kedron provide free food packages to eligible applicants. Office is open from 9am on Mon, Tues, Thurs, Fri mornings. People can receive one package per month and recipients need to fill in paperwork. Phone: 07 3350 4302. Email: [office@ckcc.org.au](mailto:office@ckcc.org.au)
- **Nexus Care Everton Park:** This charity runs a food relief program where one person per family can sign up to access 1 x food parcel per month for 3 months. Office is located on school grounds and hours Mon-Thurs 9am-4pm but arrival between 9.30-2.30 recommended due to school hours). Phone: (07) 3354 2555. Email: [info@nexuscare.com.au](mailto:info@nexuscare.com.au)

## Carer specific payments

- **Carer Payments** are available through Centrelink for eligible carers. These include the Carer Payment [Carer Payment – Services Australia](#) Carer Allowance [Carer Supplement – Services Australia](#) and Carer Supplement [Carer Supplement – Services Australia](#) To see what other payments you may be eligible for details can be found at the [Payment Finder – Services Australia \(centrelink.gov.au\)](#)
- **Queensland Government** offers a range of concessions and rebates via their Smart Saving site which may be relevant for carers: [Smart Savings Concessions and Rebates \(premiers.qld.gov.au\)](#).
- **Carer Friendly Business Discount Card** - Eligible carers can apply for this Queensland Government program. The card then enables carers to receive discounts on a range of goods and service at participating businesses throughout Queensland. [Carer Business Discount Card | Community support | Queensland Government \(www.qld.gov.au\)](#)
- **Carers Queensland** offer 'No Interest Loans' from \$300 up to \$1500 to assist carers experiencing financial stress who meet their eligibility requirements. Phone during business hours on: **(07) 3900 8100**. Website: [No Interest Loans – Carers Queensland \(carersqld.com.au\)](#)
- **The Carer's Gateway** lists information about a range of payments and benefits on their website: [Financial help | Carer Gateway](#) Carers are also encouraged to register with the Carer Gateway as they could be eligible for supports to assist them in their caring role.
- **Young Carer Bursary Program** - Carers aged 12-25 years old can apply for this bursary to assist them to continue in their education. Applications are usually open from August to September for a \$3000 bursary in the following year. [Young Carer Bursary | Young Carers Network](#)

## Free financial counselling services and advice

- **The National Debt Hotline** provides a free and confidential service that offers resources, advice and referrals via phone on **1800 007 007** (business hours). Website: [Welcome Page – National Debt Helpline \(ndh.org.au\)](#)
- **Beyond Blue and Financial Counselling Australia** have partnered to provide access to financial information and support: [Financial wellbeing \(beyondblue.org.au\)](#)
- **Moneysmart** offers free guidance and simple tools, tips and calculators to help people of all ages, backgrounds and incomes to build a better life: [About us – Moneysmart.gov.au](#)
- **Moneymob** is a service for people with Aboriginal and Torres Strait Islander origins wanting further financial advice and support. Phone: **1800 849 041** (business hours). Website: [MoneyMob Talkabout | For a future where Anangu are ninti with their money](#)
- **Financial Literacy for Women** - The Migration Council of Australian offers a free program for women who want to learn more about becoming financially literate via the following website: [Financial Literacy for Women \(myauslearning.org.au\)](#)